



# CBS Change Partnership Programme

## **The Consultancy conundrum.**

The value in expert consultancy services is well documented, however, for smaller organisations the cost can sometimes appear prohibitive. So, how do you get that experience and insight to help you succeed without committing to significant work?

Here at CBS, we have considered this dilemma very carefully and have created a tailored solution to meet your needs.

## **CBS packaged consultancy services.**

As a result, we now offer packaged services that provide great value and will help increase your confidence in the business and the IT changes you need to make.

## **Perfect for smaller organisations.**

If you're a relatively small organisation with a limited investment budget, we can offer a flexible, managed service for a modest annual

commitment. You select the appropriate services for your change priorities and "drawdown" on your annual investment with CBS quarterly—putting you in control!

## **Tailored to your needs.**

With an agreed number of days per quarter, CBS provides access to subject matter experts (such as payments, risk, finance, and technology specialists) who can provide input to your business cases, project plans, solution designs and test/implementation plans as an independent advisor.

Based on your internal change plans and industry programmes, we agree on priority focus areas for the quarter ahead. We then allocate the appropriate resources and time to the agreed priorities.

Complemented with a quarterly review to track the quality of CBS deliverables and to review overall service performance, our genuinely flexible model provides access to our expert consultants and industry knowledge, helping you achieve your business goals and objectives.

*"We have considered this dilemma very carefully and have created a tailored solution to meet your needs."*



Deliver better outcomes - contact CBS Consulting.

Service	Benefits	Lifecycle
<b>Advisory</b>		
<b>Industry Insight</b>	<ul style="list-style-type: none"> <li>A regular horizon scan of upcoming regulations and industry developments that you should be aware of, making sure you don't miss anything important.</li> </ul>	Periodically (6 months)
<b>Board Update</b>	<ul style="list-style-type: none"> <li>Keep your board informed. Curating our industry insight, we work with you to provide regular updates to ensure a common understanding of emerging regulation and provide confidence that the right initiatives are being addressed in the right way.</li> </ul>	Periodically (6 months)
<b>Change Management Standards and Processes</b>	<ul style="list-style-type: none"> <li>Delivering change successfully can be difficult. Let us review your approach to ensure that it is appropriate for your organisation and in line with industry standards and best practice.</li> </ul>	As Required
<b>Assurance</b>		
<b>Delivery Assurance</b>	<ul style="list-style-type: none"> <li>Ensure that important project is set up for success, let us test your thinking and provide our input before you start.</li> <li>Consider a regular independent checkpoint as you progress to ensure time, quality, cost and benefits are as expected and if not, offer you an opportunity to intervene.</li> </ul>	Periodically during Project Lifecycle
<b>Targeted Consultancy Services</b>	<ul style="list-style-type: none"> <li>Our experience with other clients grappling with the same problem can provide you a leg up when starting out on your new project.</li> <li>Do you have a particular issue where you need another perspective to ensure you make the right decision? Our Change Partnership Programme can help.</li> </ul>	As Required
<b>Supplier Selection Assistance</b>	<ul style="list-style-type: none"> <li>Looking for a new supplier or need to select a new product? We can help you with a market scan or assess your RFP requirements / questions for completeness.</li> </ul>	Requirements Definition
<b>Enterprise Architecture &amp; Design Services</b>	<ul style="list-style-type: none"> <li>Assure yourself that any underlying IT architecture changes are in line with the overall IT strategy and helping move the business forward, minimising technical debt.</li> </ul>	Solution Design Stage
<b>Benefits Realisation &amp; Tracking</b>	<ul style="list-style-type: none"> <li>Do you have a robust process to track the success of your investments? We can review and provide recommendations and proven methods to help realise your benefits.</li> </ul>	Business Case & Post Implementation
<b>Operational Resilience / Risk Assessments</b>	<ul style="list-style-type: none"> <li>Have you fully considered the risk and resilience approach to your change? We can review your plans and advise accordingly - in line with industry standards and regulatory expectations.</li> </ul>	Business Case & Implementation Readiness
<b>Change &amp; Project Tracking</b>	<ul style="list-style-type: none"> <li>Adopt a lightweight governance framework to ensure you retain a portfolio-wide view of all change and its associated progress to ensure your priorities are being delivered.</li> <li>Provide your Board with independent assurance on their investment.</li> </ul>	As Required
<b>Intervention</b>		
<b>Project Recovery</b>	<ul style="list-style-type: none"> <li>Sometimes things don't go to plan and you need assistance to turn them around. We can provide recovery plans to protect your investment or, where necessary, recommend stopping the project.</li> </ul>	As Required



Leaders in Change

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